



I AM A LEADER (2018) COMMUNICATING WITH ELECTED OFFICIALS

*THE FOLLOWING INFORMATION WAS
GLEANED FROM KATHLEEN JONES'S,
BURLEIGH COUNTY COMMISSIONER,
INFORMATION SHARING SESSION WITH
THE PILOT LEADERSHIP CLASS IN
NOVEMBER OF 2018.*

HOW TO BRIEF THE COUNTY COMMISSIONERS...

Be brief.

State the facts.

Be prepared for lots of questions from the **COUNTY COMMISSIONERS. THEY ARE TRYING TO UNDERSTAND.**

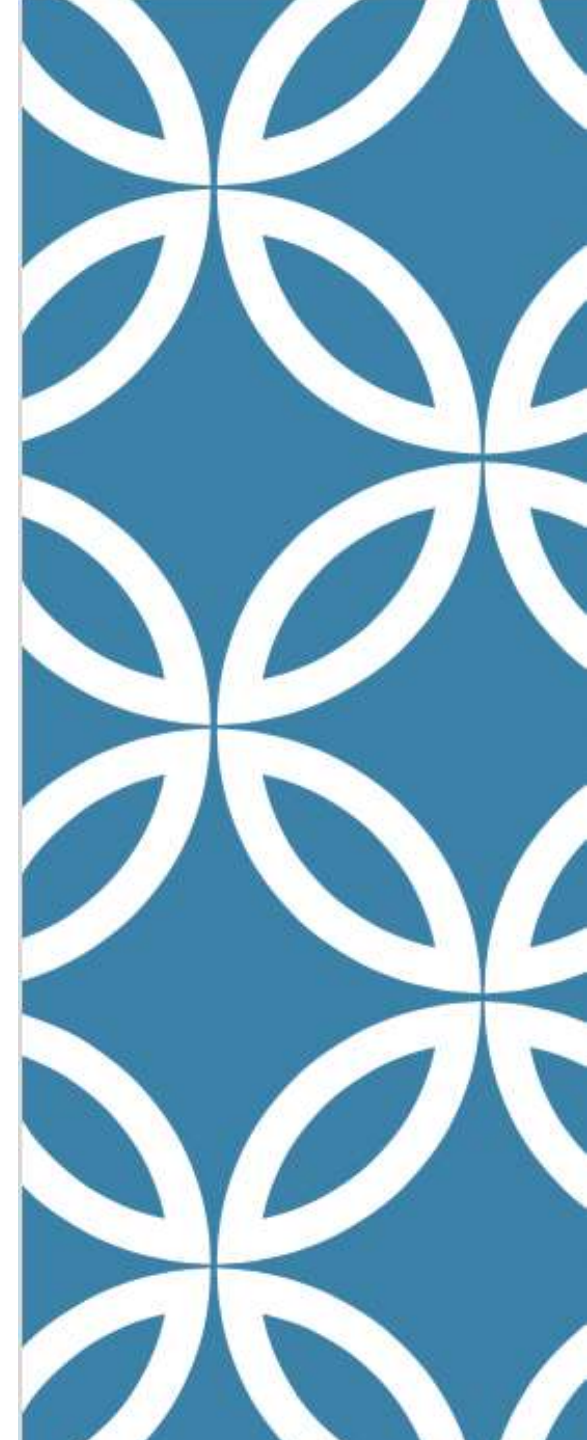


WHEN TO BRIEF THE COUNTY COMMISSIONERS...

When you have a new situation

Keep them involved

Keep them informed



HOW TO HANDLE COUNTY COMMISSIONER CHANGES...

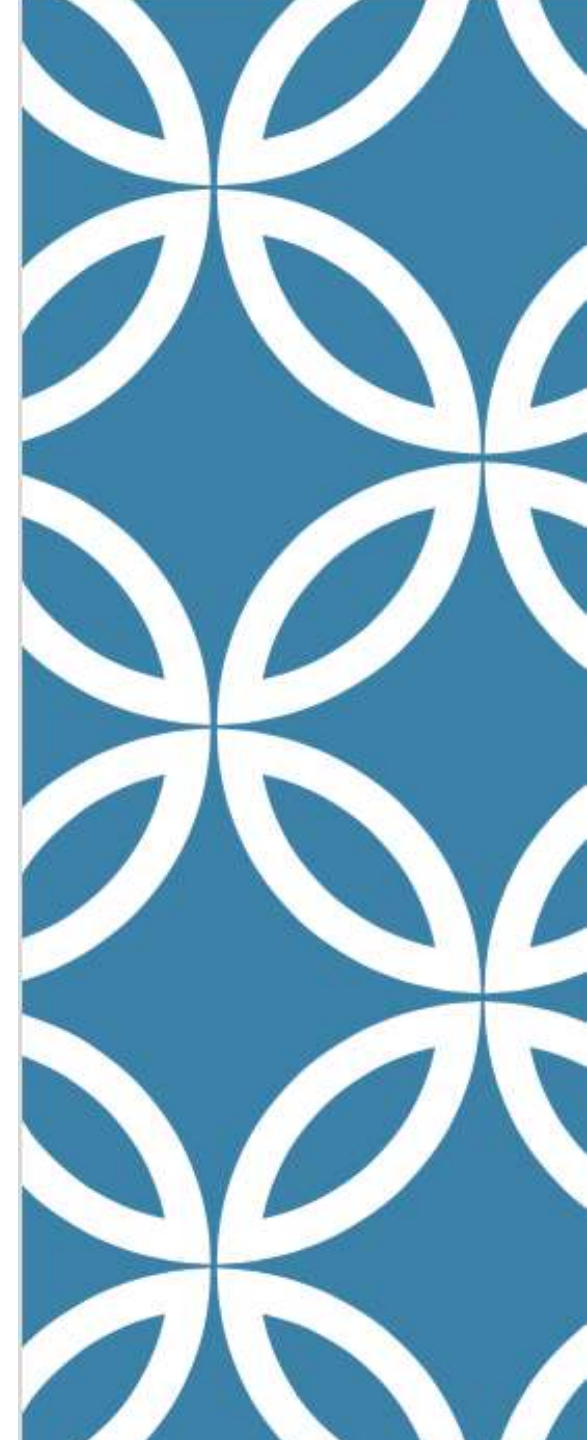
Contact county commissioner(s)

Introduce yourself

Ask for advice or thoughts

Invite them to travel on the road, in a blade, snowplow, etc

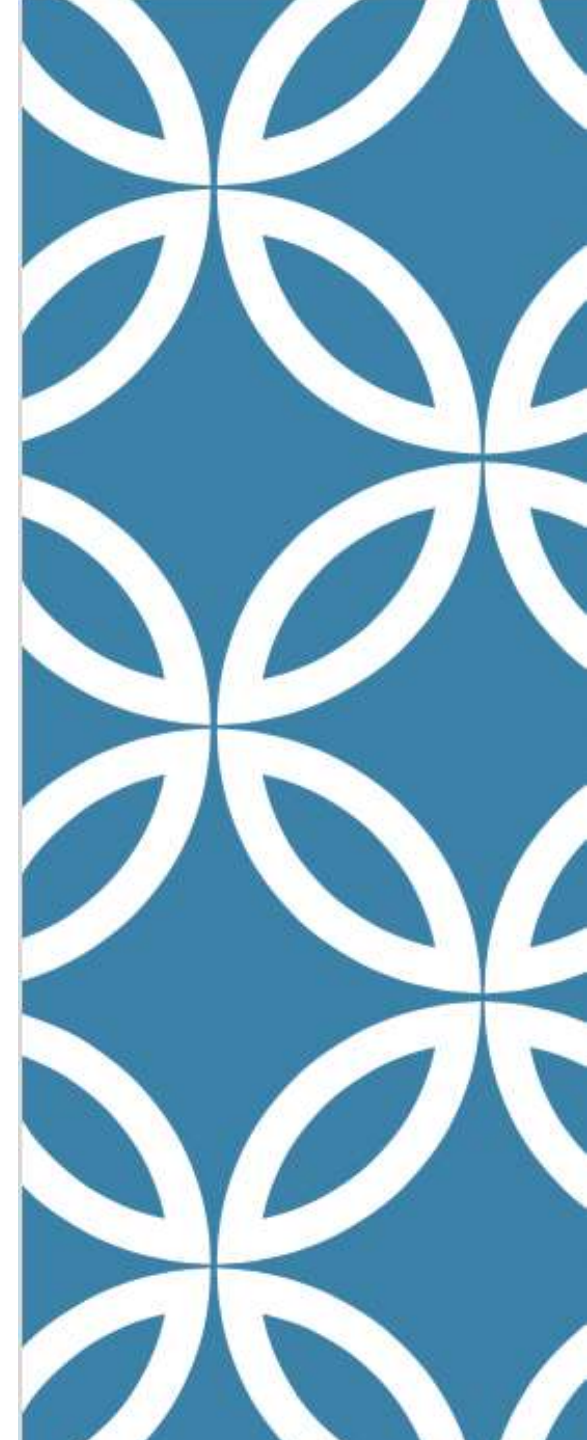
Encourage a ride along



HOW TO HANDLE MEDIA INQUIRIES...

Smile at media when responding

If necessary, put in touch with the right person



SAFETY CONCERNS...

Safety is first and foremost

Remember to work with law enforcement



WHO IS THE BOSS?...

Road supervisor, engineer

If you get a call that you can't or shouldn't answer – get them in touch with the person that can help them

Remember to use humor



LEARNING...

Continuous learning – never stop

Continuous improvement



TEAM BUILDING...

Elected and staff need to work together

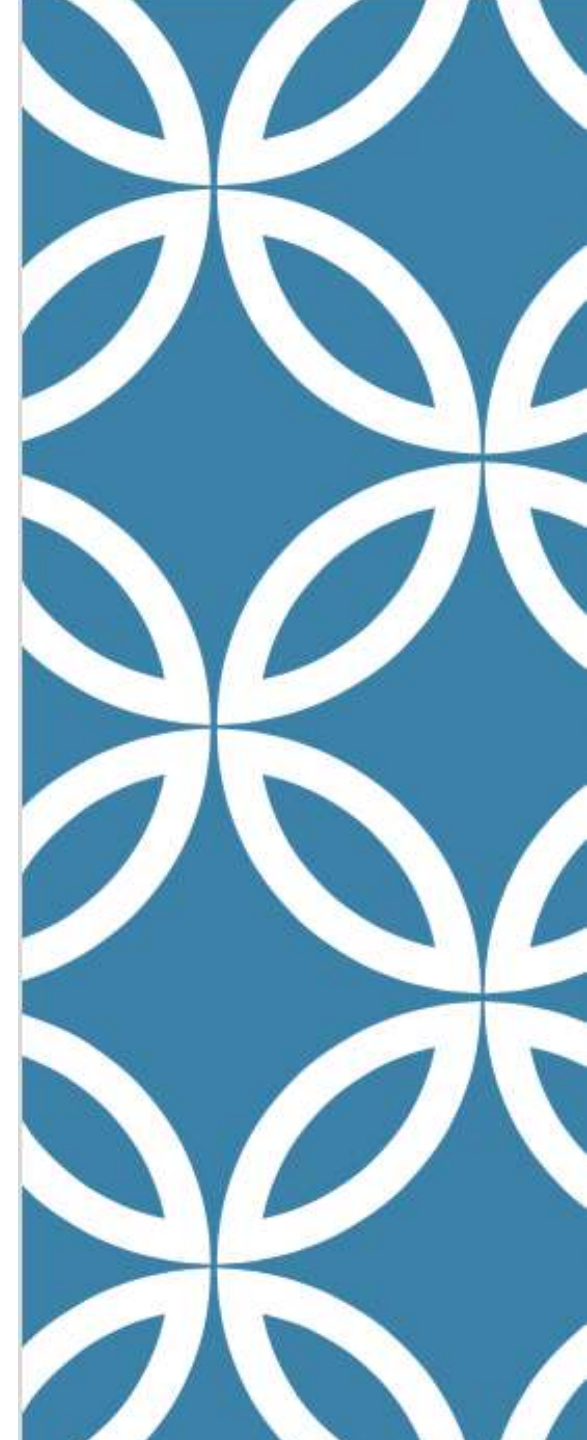
Know and work with your counterparts across the state.



SUCCESS STORIES...

Failures are the bigger success stories

Take things that are weaknesses and improve upon them



OTHER THOUGHTS...

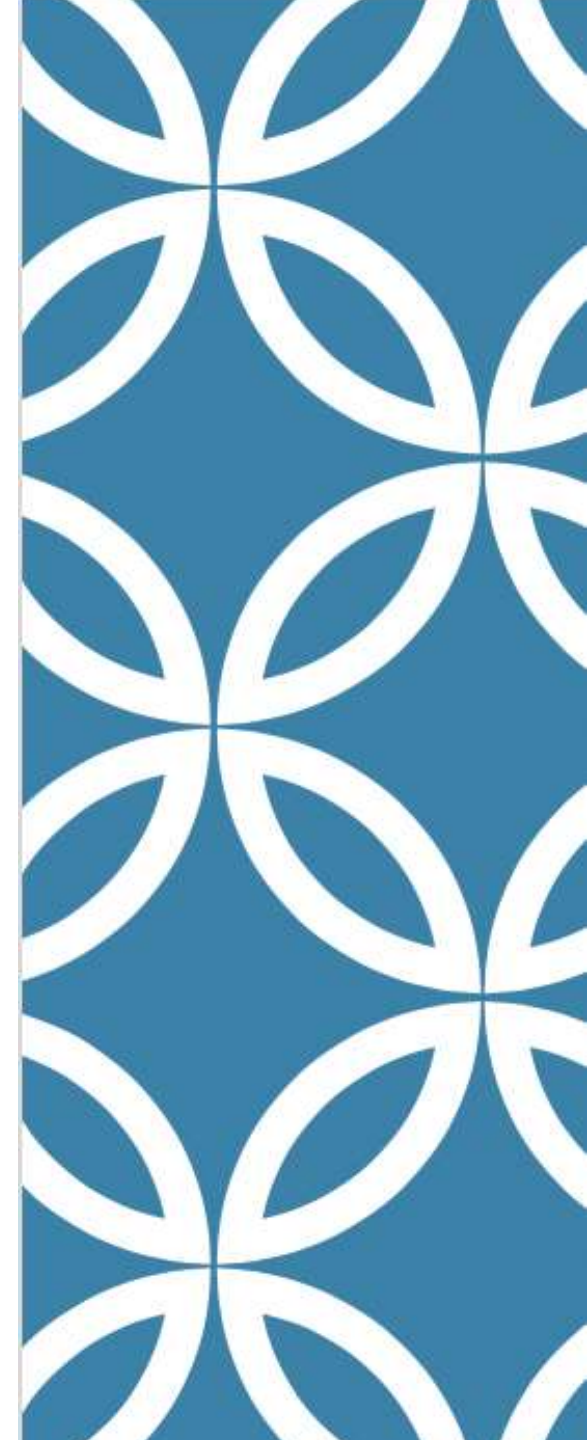
Positive attitude

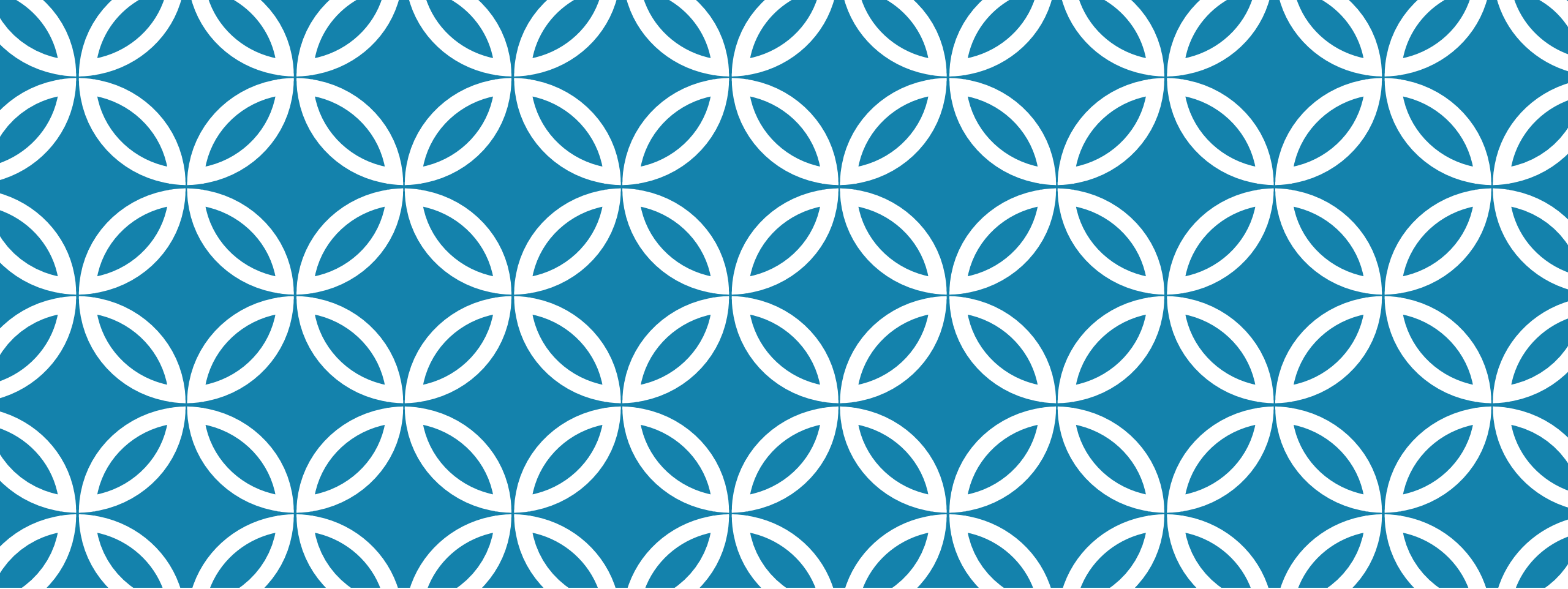
Be yourself, be positive

Public calls – address problem immediately

Let public know what is going on!

Emergency – keep all critical entities informed





**LAST COMMENT...REMEMBER, “LIFE IS FULL
OF STRESSORS — KEEP SMILING.”**